**Our Mission**
Our mission is to provide information, education and support to promote and strengthen the foundation of families and children with special needs so they can face the challenges of the present and create new dreams for the future.

---

*WarmLine is a public benefit 501(c)(3) nonprofit organization and is grateful for your tax-deductible donation which may be made online at [www.warmlinefrc.org](http://www.warmlinefrc.org) or by mail.*
WarmLine Family Resource Center

is dedicated to offering support, information and referral (at no charge) to families of infants, children and youth with special needs and disabilities, birth to 26 years.

WarmLine is staffed by parents who share the experience of raising a child with special needs. Trained staff provide peer support to other parents and help them:

Connect with other families of children with special needs & disabilities,

Adapt to their new life and dreams for the future,

Navigate unfamiliar services, such as Early Intervention, Special Education, Regional Centers and Public Benefits,

Empower parents (and their children) to develop leadership skills and be active participants in their programs and services. Parents are their child’s first teachers and best advocates!

WarmLine is a Parent Training & Information Center (PTI)

A PTI provides parents with information and training about:

- Disabilities;
- Parent and children’s rights under Special Education (IDEA) and other relevant laws; and
- Resources in the community, state and nation.

WarmLine’s trained staff provide individual consultation and can:

- Review documents related to Early Intervention, Special Education, etc.;
- Assist parents with strategies to prepare for Special Education (IEP) and other related meetings by setting priorities and goals;
- Support parents’ collaborative communication skills.

Our Services

Family Support
- Parent to Parent

Activities
- Play Groups
- Family Activities

Workshops/Seminars (English & Spanish)
- Transition to Preschool
- Special Education
- Transition to Adulthood
- Meeting of the Minds
- And others...

Communication (English & Spanish)
- Monthly email
- Facebook and Pinterest

Publications (English & Spanish)
- “Early Start Resource Guide”
- “Turning Three”
- “Understanding Special Education”
- And others...

Information, Resources & Referral
- Linking families with services

Website
- Information on Early Intervention and Special Education

Outreach
- Increasing public awareness of children with disabilities and available service

Bilingual (Spanish) Services
- Staff members and publications