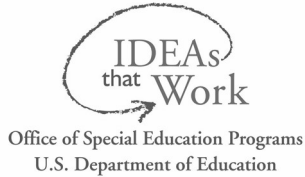


## WarmLine is funded by:

US Dept. of Education,  
Office of Special Education  
Parent Training & Information (PTI) Center  
(birth-26 years old)  
to provide Special  
Education support  
in Region 5  
(26 counties) of  
Northern California.



California Dept. of Developmental Services  
Early Start Family Resource Center  
(birth-3 years old) in Sacramento, Placer,  
Yolo, El Dorado, Nevada & Alpine  
Counties.

Generous donations from the community  
through individual giving.

Revised 8/06/2020



## Contact Us!

Email: [warmline@warmlinefrc.org](mailto:warmline@warmlinefrc.org)

2424 Castro Way  
(Physical Address)  
Sacramento, CA  
95818  
916-455-9500

Toll Free:  
844-455-9517

Español:  
916-922-1490



Open:  
Monday-Friday: 9am - 5pm

### **Our Mission**

Our mission is to provide information, education and support to promote and strengthen the foundation of families and children with special needs so they can face the challenges of the present and create new dreams for the future.

WarmLine is a public benefit  
501(c)(3) nonprofit  
organization and is grateful for your tax-  
deductible donation which may be  
made online at [www.warmlinefrc.org](http://www.warmlinefrc.org)  
or by mail.



Providing  
resources & support to families  
of children and youth with  
special needs.



[www.warmlinefrc.org](http://www.warmlinefrc.org)  
Like us on Facebook

## WarmLine Family Resource Center

is dedicated to offering support, information and referral (at no charge) to families of infants, children and youth with special needs and disabilities, birth to 26 years.

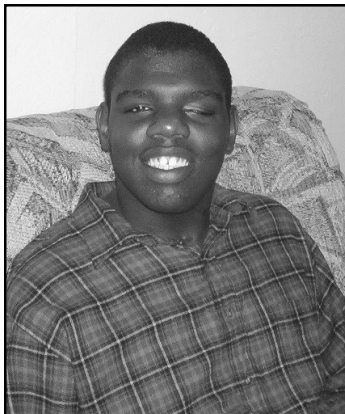
WarmLine is staffed by parents who share the experience of raising a child with special needs. Trained staff provide peer support to other parents and help them:

**Connect** with other families of children with special needs & disabilities,

**Adapt** to their new life and dreams for the future,

**Navigate** unfamiliar services, such as Early Intervention, Special Education, Regional Centers and Public Benefits,

**Empower** parents (and their children) to develop leadership skills and be active participants in their programs and services. Parents are their child's first teachers and best advocates!



## WarmLine is a Parent Training & Information Center (PTI)

A PTI provides parents with information and training about:

- Disabilities;
- Parent and children's rights under Special Education (IDEA) and other relevant laws; and
- Resources in the community, state and nation.



WarmLine's trained staff provide individual consultation and can:

- Review documents related to Early Intervention, Special Education, etc.;
- Assist parents with strategies to prepare for Special Education (IEP) and other related meetings by setting priorities and goals;
- Support parents' collaborative communication skills.

## Our Services

### **Family Support**

Parent to Parent



### **Activities**

Play Groups  
Family Activities

### **Workshops/Seminars (English & Spanish)**

Transition to Preschool  
Special Education  
Transition to Adulthood  
And others...

### **Communication (English & Spanish)**

Monthly newsletter  
Facebook groups

### **Publications (English & Spanish)**

"Early Start Resource Guide"  
"Turning Three"  
"Understanding Special Education"  
"Moving On...Adult Services"

### **Information, Resources & Referral**

Linking families with services

### **Website**

Information on Early Intervention and Special Education

### **Outreach**

Increasing public awareness of children with disabilities and available service

### **Bilingual (Spanish) Services**

Staff members and publications